

Electronic Acknowledgement Receipt

EFS ID:	9222577
Application Number:	09944676
International Application Number:	
Confirmation Number:	8505
Title of Invention:	System and method for automated end-user support
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	William S. Morriss/Elizabeth Middleton
Filer Authorized By:	William S. Morriss
Attorney Docket Number:	1160215-0538115
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Application Type:	Utility under 35 USC 111(a)

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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed (5B/08)	09944676_IDS_1-13-11.pdf	79530	no	1
			bb4b48bac17c68c21d05cb1194c0a204550385d6fa		
Warnings:					
Information:					

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2	Transmittal Letter	09944676_Statement_1-13-11.pdf	41297	no	1
			88164b8b04e41165b7c71b1841480607c96970		

Warnings:

Information:

3	NPL Documents	OA_11751976_11-26-10.pdf	416282	no	11
			72415f174c38bc288b4792519003b65744352		

Warnings:

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Total Files Size (in bytes):	537109
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.